

Service Card

Service Name	Service Code	Request	CSS SER 001
Service Description	Provide statistical data to the local and federal government agencies.		
Service Category	Main		
Subsidiary Services	Request for statistical data in the following fields: Economy Industrial Demographic Social statistics		
Service Nature	G2G	G2B	G2C
	Governmental and semi-Governmental entities in Ras Al Kaimah and UAE.		
Service fees	No fees.		
Requirements	It must be an approved official governmental entity. Specify the type of service needed.		
Documents Required	Official letter signed by the head of the entity.		
Service Integration with other Services	Integrated.		
Partner Organizations	The local and federal entities.		
Service outputs	Statistical data.		
Service Package	Nonexistent.		

Service Delivery Channels	Customer Happiness Center	Center for Statistics and Studies <input checked="" type="checkbox"/>
	Call center	SMS
	E-mail <input checked="" type="checkbox"/>	Website
	Application Mobile	Others
Service Availability Time	From Sunday to Thursday (Except the official holidays) From 7:30AM to 3:30PM In Ramadan from 9:00AM to 3:00PM	
Time Required to Deliver the Service	During 3 working days (Must complete all the requirements and procedures at the exact time), or as agreed between the two parties.	
Forms used for the Service	Nonexistent.	
Steps to provide the service	Submit the request from the authority Study the request Provide the data requested	
Useful links	http://css.rak.ae/ar/Pages/contactus.aspx	
Notes	We might be late to provide some data because it is connected with other entities.	